

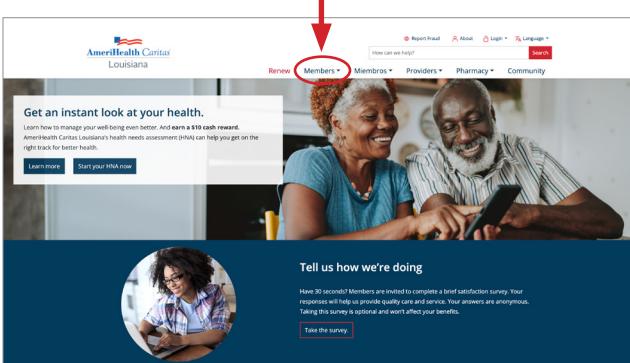
How to choose the right provider for you

Many members have a hard time finding health care providers who understand their language, culture, and values. Use this guide to help you find a provider who truly understands your needs.

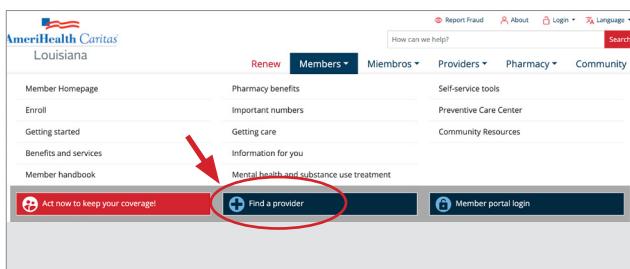
Search by language

To find a provider who speaks your language go to AmeriHealth Caritas Louisiana's webpage at www.careforla.com

1. Click on **Members** tab.



2. Click on **Find a provider** tab at the bottom.



3. Scroll down to **Find the care you need** and click on **Find a provider**.



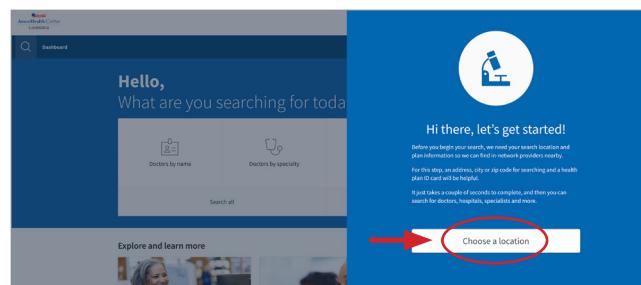
Race and ethnicity

Are you interested in a provider that may meet your cultural needs?
Call Member Services at **1-888-756-0004 (TTY 1-866-428-7588)**.

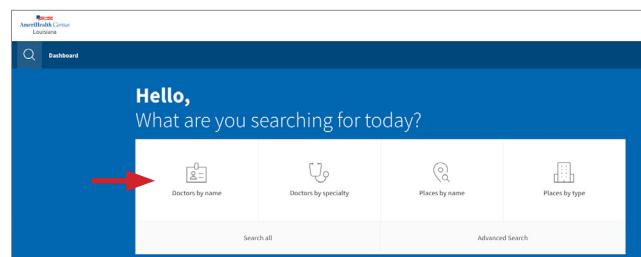
Member services representatives will help you with getting this information.

www.amerihealthcaritasla.com

4. Click on **Choose a location** and enter your location.



5. Search for a **doctor by name, specialty, places by name, or places by type**.
Click on **Advanced search**.



6. Select **Languages spoken**.

Gender Male	Board certification None	Group affiliations 1 place(s)
Language spoken English	Education None	Hospital affiliations 9 hospital(s)

Finding the right provider for you

When you choose a provider who respects and understands your culture and values, you can communicate better. This leads to better care and improved health outcomes.

Easy steps to find the right provider

1. Know your needs.

These include language, gender, ethnicity, or other needs.



2. Search provider directories on our website (www.amerihealthcaritasla.com).

Find a provider who speaks your language.

3. Review provider profiles.

Read online provider bios to find out what you need.

4. Get recommendations.

Ask trusted community groups, friends, or family.

5. Call and ask questions.

Ask the provider's office about what interpreter services they provide to members.

6. Rate the provider after your visit.

Did the provider listen, respect your concerns, and speak clearly? Your rating will help other members looking for providers.

7. Call Member Services if you need additional help.

Call 1-888-756-0004 (TTY 1-866-428-7588) 24 hours a day, seven days a week.



Scan QR code for the
Find Care page

www.amerihealthcaritasla.com

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Louisiana