

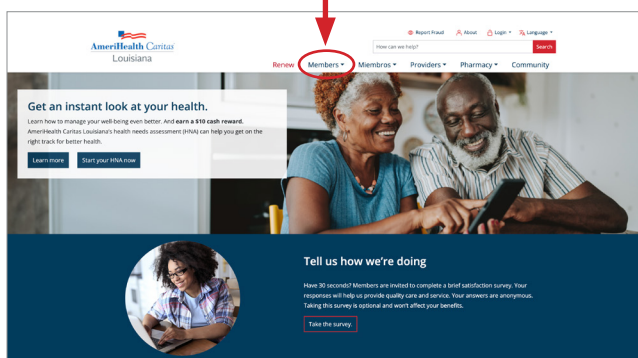
# How to choose the right provider for you

Many members have a hard time finding health care providers who understand their language, culture, and values. Use this guide to help you find a provider who truly understands your needs.

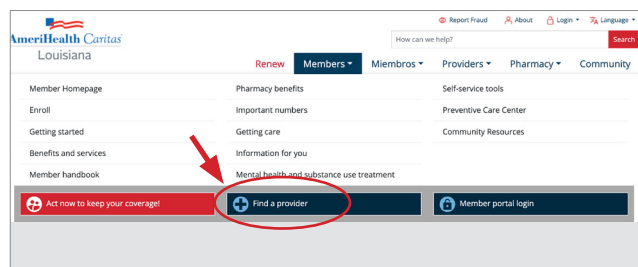
## Search by language

To find a provider who speaks your language go to AmeriHealth Caritas Louisiana's webpage at **www.careforla.com**

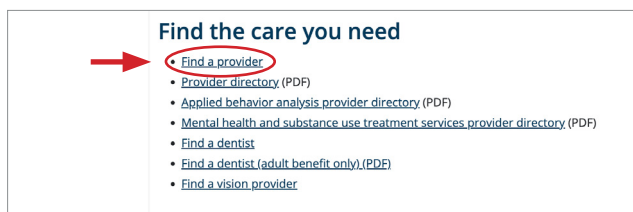
1. Click on **Members** tab.



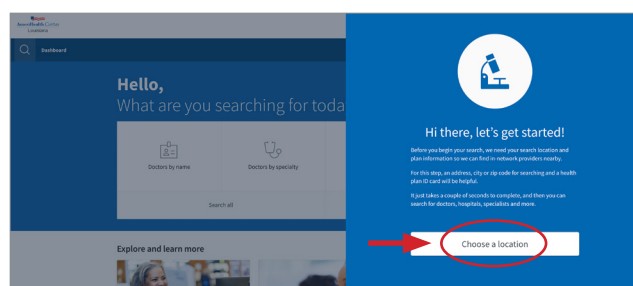
2. Click on **Find a provider** tab at the bottom.



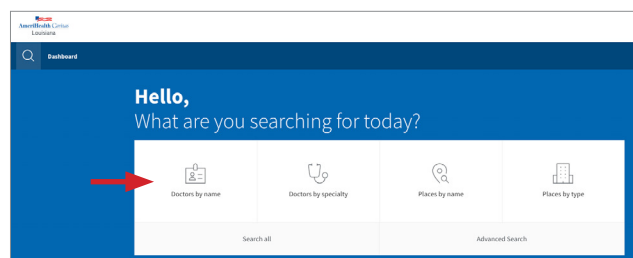
3. Scroll down to **Find the care you need** and click on **Find a provider**.



4. Click on **Choose a location** and enter your location.



5. Search for a **doctor by name, specialty, places by name, or places by type**. Click on **Advanced search**.



6. Select **Languages spoken**.

<b>Gender</b> Male	<b>Board certification</b> None	<b>Group affiliations</b> <a href="#">1 place(s)</a>
<b>Language spoken</b> English	<b>Education</b> None	<b>Hospital affiliations</b> <a href="#">9 hospital(s)</a>

## Race and ethnicity

Are you interested in a provider that may meet your cultural needs?  
Call Member Services at **1-888-756-0004 (TTY 1-866-428-7588)**.

Member services representatives will help you with getting this information.

[www.amerihealthcaritasla.com](http://www.amerihealthcaritasla.com)



# Finding the right **provider for you**

When you choose a provider who respects and understands your culture and values, you can communicate better. This leads to better care and improved health outcomes.

## Easy steps to find the right provider

### 1. Know your needs.

These include language, gender, ethnicity, or other needs.

### 2. Search provider directories on our website ([www.amerihealthcaritasla.com](http://www.amerihealthcaritasla.com)).

Find a provider who speaks your language.

### 3. Review provider profiles.

Read online provider bios to find out what you need.

### 4. Get recommendations.

Ask trusted community groups, friends, or family.

### 5. Call and ask questions.

Ask the provider's office about what interpreter services they provide to members.

### 6. Rate the provider after your visit.

Did the provider listen, respect your concerns, and speak clearly? Your rating will help other members looking for providers.

### 7. Call Member Services if you need additional help.

**Call 1-888-756-0004 (TTY 1-866-428-7588) 24 hours a day, seven days a week.**



Scan QR code for the  
Find Care page

[www.amerihealthcaritasla.com](http://www.amerihealthcaritasla.com)

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**AmeriHealth Caritas**  
Louisiana