PROVIDER**ALERT**



Provider Services: 1-888-922-0007

To: AmeriHealth Caritas Louisiana Professional Providers

Date: September 29, 2025

Summary: Claims System Error

AmeriHealth Caritas Louisiana has discovered a claims system error impacting Professional providers. The following CPT codes were updated incorrectly during the 7/1/25 rate changes. ACLA is currently updating the rates and impacted claims will be reprocessed.

Procedure Code

59525

59514

99477

99478

99479

99480

The claims system will be updated and impacted claims will be recycled with a target date of completion by October 10, 2025.

What do you need to do?

No action needed by providers.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your <u>Provider Network Management Account Executive</u>.

Missed an alert? You can find a complete list of provider alerts on our website's <u>Provider</u> Newsletters and Updates page.

Need to update your provider information? Send full details to network@amerihealthcaritasla.com.